

Status Updates and Listings



When the Sisterlocks Home Office receives a certification file, we log it in and put it in the queue for evaluation. We then send an email out to the Trainee to acknowledge receipt and remind them of the approximate timeline. This is normally the only communication a Trainee will receive until their file is being evaluated. At that time, the evaluator may contact the trainee with additional questions or for additional information.

During high-volume periods the wait time in queue can exceed three months. If a Trainee wishes to check on the status of their file after the three month benchmark, they may send an inquiry to our staff. To submit a status inquiry, send a brief email to this address: certifications@sisterlocks.com *In the subject line write, "Checking on my certification status."* A staff member will let you know if your file is still in queue, or if it is on an evaluator's desk.

Once the evaluator determines that the Trainee has met the criteria for certification, the evaluator sends a completion email. It can take from 5-10 business days for the Home Office to complete all of its updates and get the new Certified Consultant's certificate out to them.